# 800W HALOGEN HEATER

Model Number: IG9508

# INSTRUCTIONS FOR USE

**Thank you for purchasing this product.**
**Please read these instructions carefully before use**

# Trouble with your heater? …

# Try our troubleshooting guide on page 4.

# If that does not solve the issue contact us …


**Tel:** 01473 271 272 **Fax:** 01473 270 733
**Email:** info@igenix.co.uk **Website:** www.igenix.co.uk

**Postal Address:**
Customer Service Department
Pik-a-Pak Electrical Distributors
38 Bluestem Road,
Ransomes Europark,
Ipswich, IP3 9RR


*When writing or emailing us to report a fault please ensure you attach a copy of your proof of purchase. Please retain your original*

## *SAFETY INSTRUCTIONS*

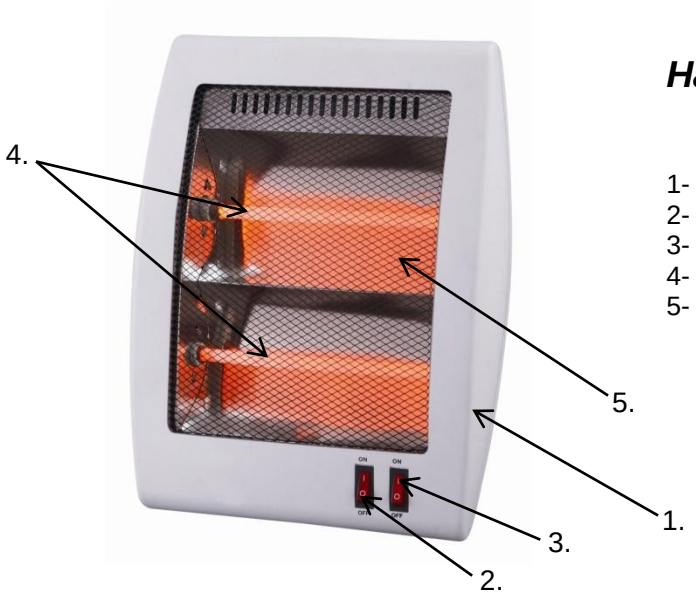
Important: This appliance is not intended for use by persons including children with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Please read all instructions carefully before using the heater for the first time.
- Before plugging in the heater, check if the voltage indicated on the rating label corresponds with the main voltage in your home.
- Do not immerse the heater or cord in water or any other liquid. Do not use it in a bathroom, near water, or outdoors.
- It is normal for the heater to make “cracking” noises when it is heating up and cooling down.
- Do not use the heater for anything other than its intended use.
- Never leave the heater unattended whilst in use.
- Do not pull on the cord to disconnect the plug from the wall socket.
- Do not use the heater to dry washing.
- Do not use the heater if the power cord or plug is damaged. Do not replace the power cord or any other parts yourself.
- Always ensure that the heater is positioned at least 50cm away from furniture or other objects.
- The heater should not be used if it has been dropped or if there are visible signs of damage.
- This heater is for household indoor use only. Never use it outdoors.
- Never use the heater on its side, it must always be used upright.
- Children should not be allowed to play with the heater.
- Before moving or attempting to clean the heater, allow it to cool down completely.
- The heater should not be placed directly under a fixed power socket.
- Do not dispose with general household waste. Take it to your nearest waste management center for processing.
- The use of an extension lead is not recommended, as overheating of the extension lead may occur during the operation of the heater.
- There are no user serviceable parts inside and the casing should not be opened by an unqualified person.

**SPECIFICATION**

| | |
|---|---|
| **Supply Voltage:** | 220-240V ~ 50Hz |
| **Maximum Output:** | 800W |

# IG9508 – 800W Halogen Heater




## Halogen Heater at a glance

1- Body frame
2- Element 1 switch
3- Element 2 switch
4- Halogen elements
5- Protective wire mesh

**IMPORTANT**
When the heater is in use, it should always be kept vertical (handle should be at the top). Putting the heater in any other position could be dangerous and cause a potential fire hazard.

### *Assembly*
You will need to assemble the heater and the feet together

- The heater has 2 feet that slot into the back of the heater.
- Make sure both feet are securely in before switching the heater on
- Make sure the heater is balanced correctly on a solid flat surface

### *Location of the Heater*

- The heater should be positioned where you most need the warmth.
- Do not locate the heater underneath a fixed power point.
- Always ensure that the heater is placed at least 50cm away from furniture, curtains, walls etc.

### *Plugging in the Heater*

Before plugging the heater into the mains, ensure that your supply voltage is the same as what is shown on the rating plate of the heater. Try to avoid contact between the heater and clothes, household linen, furniture, inflammable material and the power socket.

### *Turning on and Using the Heater*

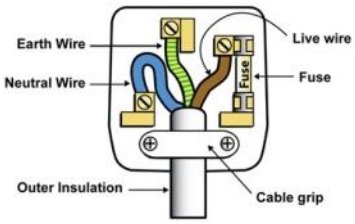
1. Insert the plug into a suitable socket ensuring the lead is neither near the heat source nor a tripping hazard
2. Switch the heater on and off by the 2 switches located at the bottom right hand corner of the heater.
3. Each switch operates one element.

### *Cleaning and Maintenance*

Before attempting any cleaning or maintenance on the heater, allow it to cool completely and ensure that the plug is removed from the socket.

To clean the heater, use a soft damp cloth without any abrasives or detergents on. If the heater is not going to be used for a long period of time, store the heater in a dry place. Storing the heater in a damp environment could cause the heater to rust and/or will effect the electronics in the heater which is not covered by your guarantee.

***There are no user serviceable parts inside this heater. Do not dismantle the casing or remove the front grill.***




This product must be earthed. Fit a 13A BS1362 fuse in a 13A BS1363 plug. Fit the green/yellow wire to E, the blue wire to N and the brown wire to L. Fit the cord grip. If in doubt, call an electrician. Don't use a non-rewireable plug unless the fuse cover is fitted. If you remove the plug, dispose of it.

### *Troubleshooting*

If you are having problems with your appliance, please use our troubleshooting guide below. If you are unable to resolve the issue using the guide please ring our Customer Service Department on 01473 271 272. Please have the model code, batch number and purchase information available.

| Problem | Possible Cause | Solution |
|---|---|---|
| The heater does not work. | 1. Not properly plugged into the mains wall socket.<br>2. No electricity in the mains wall socket. | 1. Plug in firmly.<br>2. Check fuse or breaker. |
| The room is too cold. | 1. The chosen setting is too low<br>2. Draft from windows or door. | 1. Switch on an additional element<br>2. Block up any drafts with draft excluders. |
| The room is too hot. | 1. The chosen setting is too high. | 1. Switch off an element switch |

### *Guarantee*

This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.
The warranty **does not** cover consumable parts that require replacement under normal use or accessories. This includes filters, belts, and accessory attachments.

1. If a fault develops within 28 days of purchase it should be returned to the place of purchase for exchange.
2. If the fault develops after 28 days and within 24 months of purchase please contact our customer service department 01473 271 272 or write to us at the address detailed below.

Please quote the model number which begins **IG**, the 'Batch Number' beginning **'5'** and give details of the exact fault.

We will then decide whether to repair or replace the item. You will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced under guarantee within 2 years, the guarantee for the replacement item will be calculated from the purchase date of the original.

## Before calling the Customer Service number please ensure you have checked the Troubleshooting guide.

***Disposal of Old Electrical Appliances***

The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately in order to optimize the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

***Disclaimer***

Updates to hardware components are made regularly. Therefore some of the instructions, specifications and pictures in this documentation may differ slightly from your particular situation. All items described in this guide are for illustration purposes only and may not apply to your particular situation. No legal right or entitlements may be obtained from the description made in this manual.

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